Corporate Plan PI Report Homes

Monthly report for 2021-2022 Arranged by Aims Filtered by Aim: Priorities Homes For MDDC - Services

Key to Performance Status:

Performance Indicators:

No Data

Well below target

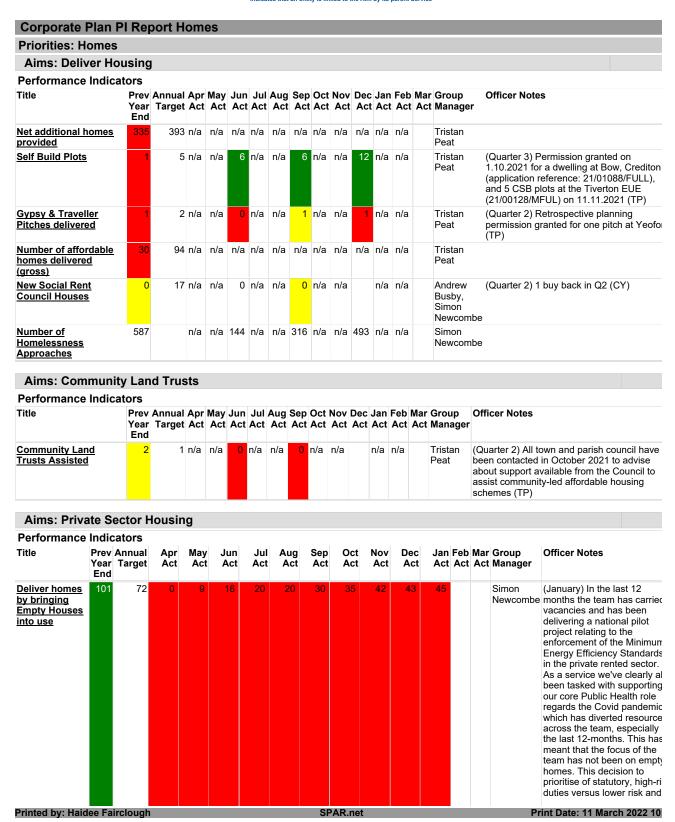
Below target

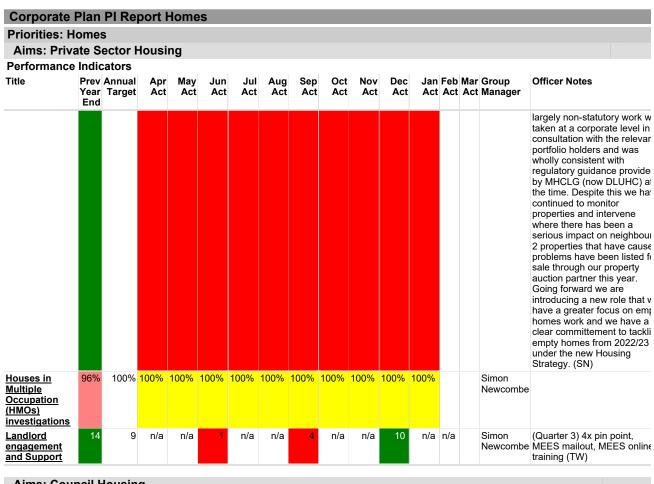
On target

Above target

Well above target

* indicates that an entity is linked to the Aim by its parent Service





Aims: C			ig												
itle	Prev	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act		Oct Act	Nov Act		Jan Act		Group Manager	Officer Notes
enant ensus		Develop action plan		n/a		n/a	n/a		n/a	n/a		n/a	n/a	Simon Newcombe	(Quarter Custom Engage and Ter Involver Officers in place Work has commer on the Tenant Engage Strateg) which w take acc of the preferer of tenant as set of the tenacensus. (CY)
mergency epairs completed n Time	104.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		Simon Newcombe	
Urgent epairs completed n Time	99.9%	95.0%	99.0%	99.5%	99.7%	99.6%	99.6%	99.4%	99.4%	99.3%	99.3%	99.2%		Simon Newcombe	
Routine epairs ompleted n Time	99.6%	95.0%	97.7%	98.3%	98.7%	98.8%	98.9%	98.9%	98.9%	98.5%	98.7%	98.6%		Simon Newcombe	
roperties	99.4%	100%	100%	99%	99%	99%	99%	100%	100%	98%	98%	100%		Simon Newcombe	

Corpora	te Plai	n PI Re	eport F	lomes											
Priorities	: Home	es													
Aims: C	ouncil	Housi	ng												
Performa	nce Ind	icators													
Title	Prev Year End		Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act		Group Manager	Officer Notes
Vith a Valid Gas Safety Certificate															
<u>%</u> Complaints Responded to On Time		100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	98.6%	97.6%	97.9%	98.2%	98.4%		Simon Newcombe	

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